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## **Management Discussion and Analysis**

For the quarter and the year ended  
December 31, 2013

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Investor Relations Department  
Email: [irgroup@krungsri.com](mailto:irgroup@krungsri.com)  
Tel: +66 2 296-3935  
Fax: +66 2 683-1341

**4.37% NIM**  
**Net Interest Margin:**  
**Delivering Strong NIM**

**14.1 billion**  
**Net Profit:**

### ***Executive Summary:***

Krungsri Group delivered a solid performance in 2013 against the backdrop of a slowing economy caused by an easing in domestic demand, a weaker-than-expected global recovery, and delays in the government's planned infrastructure investment. Outstanding loans grew 13.6%, while net profit of Baht 14,138 million was achieved.

Total loans reached Baht 942,627 million, an increase of Baht 112,619 million, or 13.6%, from last year. The robust loan growth in 2013 was broad-based across all customer segments, reflecting the Bank's strategy to diversify risks across our portfolio. In 2013, the retail segment was the key contributor with balanced growth in auto loans, mortgages, credit cards and personal loans of 15.4%, followed by the corporate and SME segments which grew 14.9% and 8.7%, respectively.

Krungsri undertook the prudent step of posting an additional provision of Baht 2,552 million in June as a countercyclical resource in the event of a potential deterioration in economic conditions. Following the provision of the prudential surplus reserve, net profit for 2013 stood at Baht 14,138 million, representing a 3.6% decrease from last year.

Before the countercyclical resource recorded in June, core profit for 2013 was Baht 16,180 million, or an increase of 10.3% from last year. Key drivers for Krungsri's strong core profits were attributed to higher net interest income resulting from strong loan growth, robust fees and service income growth, and an improved cost-to-income ratio. Net fees and service income grew 14.3% year-on-year, driven by the continued focus of Krungsri Group in growing fees as well as our wealth and fund management franchises.

As of December 31, 2013, our total provision stood at Baht 37,026 million, with an excess provision over Bank of Thailand's reserving requirements of Baht 14,403 million, or 163.7%. The loan loss coverage ratio was 141.7%.

**Earnings per share (EPS)** decreased slightly to Baht 2.31 in 2013.

**Deposits** grew by 11.2%, representing a steady increase of Baht 76,891 million from December 2012, mirroring the continuing robust demand by customers of our Big Bang products -- "Mee Tae Dai" and "Jad Hai" -- and the successful launch of time deposit products -- "9-month Step Up Time Deposit" on 28 March 2013 and "15-month Time Deposit" on 1 August 2013. "Mee Tae Dai" balances exceeded Baht 165,000 million, while "Jad Hai" accounts outstanding increased more than 450,000 accounts from 2012.

2013 was a year that began a new chapter in Krungsri's story of growth and opportunities, with a new strategic shareholder, the Bank of Tokyo-Mitsubishi UFJ (BTMU). The Voluntary Tender Offer (VTO) conducted by BTMU in the latter part of 2013 resulted in BTMU acquiring a majority stake of 72% in Krungsri, which will leverage the synergies of Krungsri's best-in-class SME and retail banking business and BTMU's outstanding corporate business and impressive global network.

Following the successful completion of the VTO, Moody's Investors Service and Standard & Poor's upgraded Krungsri ratings from "Baa2" to "Baa1" and from "BBB-" to "BBB+", respectively. Similarly, TRIS Ratings also took a positive action by upgrading the bank's rating from "AA-" to "AAA".

For 2014, the Thai operating environment remains uncertain as we continue to face politico-economic and market challenges. Yet, we expect economic growth to recover from 2013, driven by stronger exports and domestic demand recovery in the second half of the year. Accordingly, the outlook for loan growth for the year remains moderately positive, and we project loan growth of 9% in 2014.

## Loan Growth

**13.6%**

Increased Baht **112.6 billion**  
compared to December 2012

**NIM at 4.37%**

## Net Profit

**At 14.14 billion**

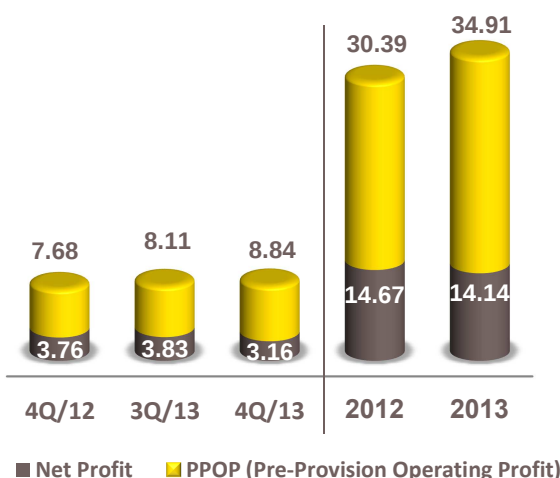
## Summary of Financial Performance and Status:

### Key 2013 deliverables:

- **Loan Growth:**  
*Increased 13.6%, or Baht 112,619 million, compared to December 2012, and 6.0%, or Baht 53,420 million, compared to September 2013.*
- **Net Profit:**  
Excluding the countercyclical resource of Baht 2,552 million recorded in June 2013, core profit was Baht 16,180 million, or an increase of 10.3% from last year. After this conservative provision, net profit was Baht 14,138 million, a decrease of 3.6%, when compared to 2012.
- **Net Interest Margin (NIM):**  
*Improved to 4.37%, despite a highly competitive environment for deposit mobilization.*
- **Cost to Income Ratio:**  
*Improved to 49.0% in 2013, improving from 50.3% in 2012.*
- **Coverage:**  
*Strong at 141.7%.*
- **Net fees and Service Income:**  
*Grew strongly at 14.3%.*
- **Deposit Growth:**  
*Increased significantly by 11.2%, or Baht 76,891 million.*
- **Capital Adequacy Ratio:**  
*Remained strong at 15.6%, amid strong loan growth recorded in 2013.*

## PPOP & Net Profit

Unit: Baht Billion



### For the year ended December 31, 2013

In 2013, the operating profit was Baht 34,906 million, representing an increase of Baht 4,515 million, or 14.9%, resulting from strong growth in net interest income and fees and service income.

Before the one-time impact of prudential surplus reserve at Baht 2,552 million recorded in June, the core profit was Baht 16,180 million, representing an increase of 10.3% from 2012. Following the prudential provision, net profit was Baht 14,138 million, a decrease of 3.6%, when compared to 2012.

### For the fourth quarter ended December 31, 2013

In 4Q/13, operating profit was Baht 8,838 million, representing an increase of Baht 1,155 million, or 15.0% year-on-year, resulting from robust growth in net interest income and fees and service income.

On a year-on-year basis, net profit decreased by Baht 596 million, or 15.9%, driven by an increase in loan loss provisions of Baht 1,792 million, or 61.8%, from the previous year, corresponding to the acceleration in loan growth experienced in 4Q/13 and the NPL classification on commercial accounts of our leasing subsidiary.

## 1. Statements of Comprehensive Income

| Consolidated Statements of Comprehensive Income | 4Q/13         | 3Q/13         | 4Q/12         | Change QoQ    |               | Change YoY    |               |
|-------------------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
|                                                 |               |               |               | Baht mn       | %             | Baht mn       | %             |
| Interest Income                                 | 18,939        | 18,078        | 16,698        | 861           | 4.8           | 2,241         | 13.4          |
| Interest Expenses                               | 6,841         | 6,832         | 6,398         | 9             | 0.1           | 443           | 6.9           |
| <b>Interest Income, Net</b>                     | <b>12,098</b> | <b>11,246</b> | <b>10,300</b> | <b>852</b>    | <b>7.6</b>    | <b>1,798</b>  | <b>17.5</b>   |
| Fees and Service Income                         | 4,756         | 4,648         | 4,385         | 108           | 2.3           | 371           | 8.5           |
| Fees and Service Expense                        | 1,061         | 1,058         | 1,011         | 3             | 0.3           | 50            | 4.9           |
| <b>Fees and Service Income, Net</b>             | <b>3,695</b>  | <b>3,590</b>  | <b>3,374</b>  | <b>105</b>    | <b>2.9</b>    | <b>321</b>    | <b>9.5</b>    |
| Non-interest and Non-fees Income                | 2,221         | 1,744         | 2,428         | 477           | 27.4          | (207)         | (8.5)         |
| Other Operating Expenses                        | 9,176         | 8,475         | 8,419         | 701           | 8.3           | 757           | 9.0           |
| <b>Pre-Provision Operating Profit (PPOP)</b>    | <b>8,838</b>  | <b>8,105</b>  | <b>7,683</b>  | <b>733</b>    | <b>9.0</b>    | <b>1,155</b>  | <b>15.0</b>   |
| Impairment Loss of Loan and Debt Securities     | 4,690         | 3,149         | 2,898         | 1,541         | 48.9          | 1,792         | 61.8          |
| Income Tax Expense                              | 989           | 1,126         | 1,030         | (137)         | (12.2)        | (41)          | (4.0)         |
| <b>Net Profit</b>                               | <b>3,159</b>  | <b>3,830</b>  | <b>3,755</b>  | <b>(671)</b>  | <b>(17.5)</b> | <b>(596)</b>  | <b>(15.9)</b> |
| Other Comprehensive income                      | 56            | (434)         | 452           | 490           | 112.9         | (396)         | (87.6)        |
| <b>Total Comprehensive income</b>               | <b>3,215</b>  | <b>3,396</b>  | <b>4,207</b>  | <b>(181)</b>  | <b>(5.3)</b>  | <b>(992)</b>  | <b>(23.6)</b> |
| Net Profit Attributable To                      |               |               |               |               |               |               |               |
| Owners of the Bank                              | 3,141         | 3,794         | 3,754         | (653)         | (17.2)        | (613)         | (16.3)        |
| Non-Controlling Interest                        | 18            | 36            | 1             | (18)          | (50.0)        | 17            | 1,700.0       |
| <b>Net Profit</b>                               | <b>3,159</b>  | <b>3,830</b>  | <b>3,755</b>  | <b>(671)</b>  | <b>(17.5)</b> | <b>(596)</b>  | <b>(15.9)</b> |
| Total Comprehensive Income Attributable To      |               |               |               |               |               |               |               |
| Owners of the Bank                              | 3,197         | 3,360         | 4,206         | (163)         | (4.9)         | (1,009)       | (24.0)        |
| Non-Controlling Interest                        | 18            | 36            | 1             | (18)          | (50.0)        | 17            | 1,700.0       |
| <b>Total Comprehensive income</b>               | <b>3,215</b>  | <b>3,396</b>  | <b>4,207</b>  | <b>(181)</b>  | <b>(5.3)</b>  | <b>(992)</b>  | <b>(23.6)</b> |
| <b>Earning Per Share (Baht)</b>                 | <b>0.52</b>   | <b>0.62</b>   | <b>0.62</b>   | <b>(0.10)</b> | <b>(16.1)</b> | <b>(0.10)</b> | <b>(16.1)</b> |

| Statements of Comprehensive Income<br>Consolidated | YE            | YE            | Change YoY    |              |
|----------------------------------------------------|---------------|---------------|---------------|--------------|
|                                                    | 2013          | 2012          | Baht mn       | %            |
| Interest Income                                    | 71,381        | 64,640        | 6,741         | 10.4         |
| Interest Expense                                   | 26,442        | 24,687        | 1,755         | 7.1          |
| <b>Interest Income, Net</b>                        | <b>44,939</b> | <b>39,953</b> | <b>4,986</b>  | <b>12.5</b>  |
| Fees and Service Income                            | 18,766        | 16,434        | 2,332         | 14.2         |
| Fees and Service Expense                           | 4,214         | 3,699         | 515           | 13.9         |
| <b>Fees and Service Income, Net</b>                | <b>14,552</b> | <b>12,735</b> | <b>1,817</b>  | <b>14.3</b>  |
| Non-interest and Non-fees Income                   | 9,009         | 8,501         | 508           | 6.0          |
| Other Operating Expenses                           | 33,594        | 30,798        | 2,796         | 9.1          |
| <b>Pre-Provision Operating Profit (PPOP)</b>       | <b>34,906</b> | <b>30,391</b> | <b>4,515</b>  | <b>14.9</b>  |
| Impairment Loss of Loan and Debt Securities        | 16,826        | 11,385        | 5,441         | 47.8         |
| Income Tax Expense                                 | 3,942         | 4,337         | (395)         | (9.1)        |
| <b>Net Profit</b>                                  | <b>14,138</b> | <b>14,669</b> | <b>(531)</b>  | <b>(3.6)</b> |
| Other Comprehensive income                         | 1,039         | 759           | 280           | 36.9         |
| <b>Total Comprehensive income</b>                  | <b>15,177</b> | <b>15,428</b> | <b>(251)</b>  | <b>(1.6)</b> |
| Net Profit Attributable To                         |               |               |               |              |
| Owners of the Bank                                 | 14,019        | 14,626        | (607)         | (4.2)        |
| Non-Controlling Interest                           | 119           | 43            | 76            | 176.7        |
| <b>Net Profit</b>                                  | <b>14,138</b> | <b>14,669</b> | <b>(531)</b>  | <b>(3.6)</b> |
| Total Comprehensive Income Attributable To         |               |               |               |              |
| Owners of the Bank                                 | 15,058        | 15,385        | (327)         | (2.1)        |
| Non-Controlling Interest                           | 119           | 43            | 76            | 176.7        |
| <b>Total Comprehensive income</b>                  | <b>15,177</b> | <b>15,428</b> | <b>(251)</b>  | <b>(1.6)</b> |
| <b>Earning Per Share (Baht)</b>                    | <b>2.31</b>   | <b>2.41</b>   | <b>(0.10)</b> | <b>(4.1)</b> |

## 2. Financial Performance

### 2.1 Net Interest Income

| Consolidated                                      | 4Q/13         | 3Q/13         | 4Q/12         | Change QoQ |            | Change YoY   |             |
|---------------------------------------------------|---------------|---------------|---------------|------------|------------|--------------|-------------|
|                                                   |               |               |               | Baht mn    | %          | Baht mn      | %           |
| INTEREST INCOME                                   |               |               |               |            |            |              |             |
| Interest on loans                                 | 12,723        | 11,669        | 11,033        | 1,054      | 9.0        | 1,690        | 15.3        |
| Interest on interbank and money market items      | 591           | 809           | 583           | (218)      | (26.9)     | 8            | 1.4         |
| Hire purchase and financial lease income          | 5,021         | 5,000         | 4,474         | 21         | 0.4        | 547          | 12.2        |
| Investments and trading transactions              | 32            | 39            | 52            | (7)        | (17.9)     | (20)         | (38.5)      |
| Investments in debt securities                    | 572           | 561           | 556           | 11         | 2.0        | 16           | 2.9         |
| <b>Total Interest Income</b>                      | <b>18,939</b> | <b>18,078</b> | <b>16,698</b> | <b>861</b> | <b>4.8</b> | <b>2,241</b> | <b>13.4</b> |
| INTEREST EXPENSE                                  |               |               |               |            |            |              |             |
| Interest on deposits                              | 4,018         | 4,095         | 3,817         | (77)       | (1.9)      | 201          | 5.3         |
| Interest on interbank and money market items      | 378           | 379           | 277           | (1)        | (0.3)      | 101          | 36.5        |
| Interest on borrowings                            | 1,489         | 1,417         | 1,366         | 72         | 5.1        | 123          | 9.0         |
| Contribution to Financial Institution Development |               |               |               |            |            |              |             |
| Fund and Deposit Protection Agency                | 951           | 935           | 866           | 16         | 1.7        | 85           | 9.8         |
| Borrowing fee expenses                            | 0             | 1             | 69            | (1)        | (100.0)    | (69)         | (100.0)     |
| Other interest expenses                           | 5             | 5             | 3             | 0          | 0.0        | 2            | 66.7        |
| <b>Total Interest Expenses</b>                    | <b>6,841</b>  | <b>6,832</b>  | <b>6,398</b>  | <b>9</b>   | <b>0.1</b> | <b>443</b>   | <b>6.9</b>  |
| <b>Interest Income, net</b>                       | <b>12,098</b> | <b>11,246</b> | <b>10,300</b> | <b>852</b> | <b>7.6</b> | <b>1,798</b> | <b>17.5</b> |
| Net Interest Margin                               | 4.53%         | 4.32%         | 4.30%         |            |            |              |             |
| Yield on Earning Assets                           | 7.10%         | 6.94%         | 6.96%         |            |            |              |             |
| Cost of Funds                                     | 2.82%         | 2.89%         | 2.93%         |            |            |              |             |

| Consolidated                                                                             | YE<br>2013    | YE<br>2012    | Change YoY   |             |
|------------------------------------------------------------------------------------------|---------------|---------------|--------------|-------------|
|                                                                                          |               |               | Baht mn      | %           |
| <b>INTEREST INCOME</b>                                                                   |               |               |              |             |
| Interest on loans                                                                        | 46,751        | 42,563        | 4,188        | 9.8         |
| Interest on interbank and money market items                                             | 2,709         | 2,481         | 228          | 9.2         |
| Hire purchase and financial lease income                                                 | 19,561        | 16,895        | 2,666        | 15.8        |
| Investments and trading transactions                                                     | 157           | 206           | (49)         | (23.8)      |
| Investments in debt securities                                                           | 2,203         | 2,495         | (292)        | (11.7)      |
| <b>Total Interest Income</b>                                                             | <b>71,381</b> | <b>64,640</b> | <b>6,741</b> | <b>10.4</b> |
| <b>INTEREST EXPENSE</b>                                                                  |               |               |              |             |
| Interest on deposits                                                                     | 15,701        | 13,450        | 2,251        | 16.7        |
| Interest on interbank and money market items                                             | 1,469         | 1,183         | 286          | 24.2        |
| Interest on borrowings                                                                   | 5,583         | 6,767         | (1,184)      | (17.5)      |
| Contributions to Financial Institution Development<br>Fund and Deposit Protection Agency | 3,665         | 3,206         | 459          | 14.3        |
| Borrowing fee expenses                                                                   | 5             | 69            | (64)         | (92.8)      |
| Other interest expenses                                                                  | 19            | 12            | 7            | 58.3        |
| <b>Total Interest Expenses</b>                                                           | <b>26,442</b> | <b>24,687</b> | <b>1,755</b> | <b>7.1</b>  |
| <b>Interest Income, net</b>                                                              | <b>44,939</b> | <b>39,953</b> | <b>4,986</b> | <b>12.5</b> |
| Net Interest Margin                                                                      | 4.37%         | 4.33%         |              |             |
| Yield on Earning Assets                                                                  | 6.94%         | 7.01%         |              |             |
| Cost of Funds                                                                            | 2.82%         | 2.94%         |              |             |

### For the year ended December 31, 2013

For 2013, net interest income reached Baht 44,939 million, an increase of Baht 4,986 million, or 12.5% compared to 2012, as interest income grew by a larger magnitude than interest expense resulting primarily from robust loan growth and an improvement in funding costs.

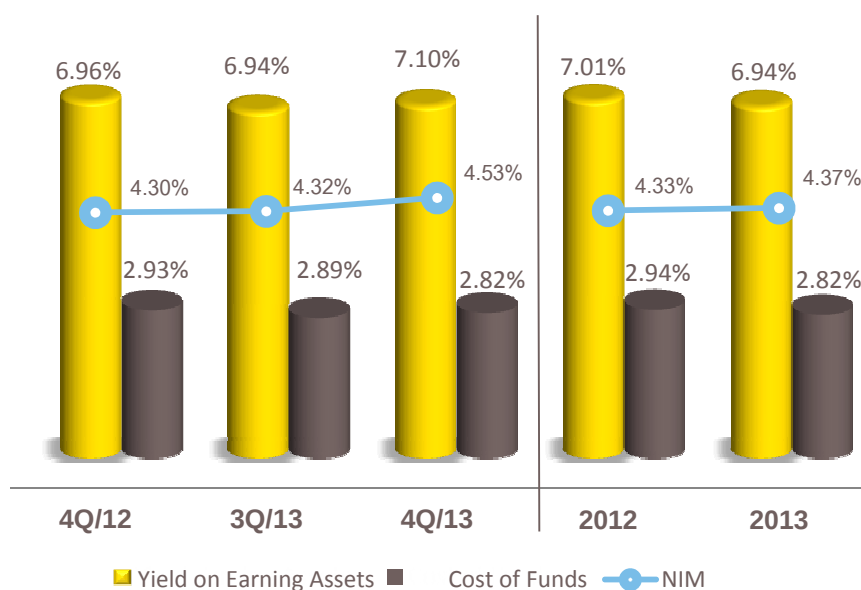
### For the fourth quarter ended December 31, 2013

Net interest income in the fourth quarter was Baht 12,098 million, representing an increase of Baht 852 million, or 7.6%, on a quarter-on-quarter basis as interest income grew by a larger magnitude than interest expense resulting primarily from strong loan growth, an improvement in funding costs and the restructuring of one corporate account for Baht 523 million.

On a year-on-year basis, net interest income increased by Baht 1,798 million, or 17.5%, mainly due to loan growth of 13.6%, a higher proportion of higher yield loans, an improvement in funding costs and the restructuring of one corporate account for Baht 523 million.

As a result of the improvement in funding costs, net interest margin increased to 4.37%, in line with the Bank's full year guidance of 4.4%. Our ability to improve NIM was notable in light of two reductions in the policy rate and a highly competitive environment for deposit mobilization throughout 2013.

### Net Interest Margin (NIM)



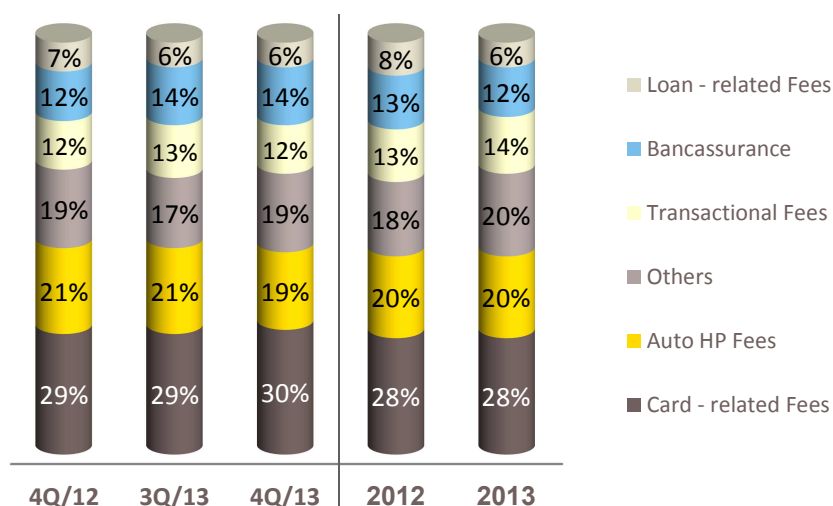
|                       | Jan-12     | Feb-12     | Sep-12     | Oct-12     | Dec-12     | Feb-13     | May-13     | Aug-13     | Nov-13     | Dec-13     |
|-----------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| Policy Rate           | 3.00%      | 3.00%      | 3.00%      | 2.75%      | 2.75%      | 2.75%      | 2.50%      | 2.50%      | 2.25%      | 2.25%      |
| Krungsri Lending Rate | 7.625%     | 7.50%      | 7.50%      | 7.375%     | 7.375%     | 7.375%     | 7.375%     | 7.375%     | 7.375%     | 7.25%      |
| Saving Rate           | 0.87%      | 0.75-0.87% | 0.75%      | 0.75%      | 0.70-0.75% | 0.65%      | 0.65%      | 0.60%      | 0.60%      | 0.50%      |
| 3 - month deposits    | 2.05-2.25% | 2.05-2.25% | 2.05-2.25% | 1.80-2.00% | 1.70-2.00% | 1.70-2.00% | 1.70-2.00% | 1.70-2.00% | 1.70-2.00% | 1.60-2.00% |
| 6 - month deposits    | 2.35-2.50% | 2.35-2.50% | 2.35-2.50% | 2.15-2.30% | 2.00-2.25% | 2.00-2.25% | 2.00-2.25% | 2.00-2.25% | 2.00-2.25% | 1.90-2.25% |
| 12 - month deposits   | 2.75-3.00% | 2.75-3.00% | 2.75-3.00% | 2.60-2.75% | 2.35-2.70% | 2.35-2.50% | 2.35-2.50% | 2.35-2.50% | 2.35-2.50% | 2.25-2.35% |

## 2.2 Net Fees and Service Income

| Consolidated                        | 4Q/13        | 3Q/13        | 4Q/12        | Change QoQ |            | Change YoY |            |
|-------------------------------------|--------------|--------------|--------------|------------|------------|------------|------------|
|                                     |              |              |              | Baht mn    | %          | Baht mn    | %          |
| Acceptances, aval and guarantees    | 129          | 130          | 129          | (1)        | (0.8)      | 0          | 0.0        |
| Other fees and service income       | 4,627        | 4,518        | 4,256        | 109        | 2.4        | 371        | 8.7        |
| <b>Fees and service income</b>      | <b>4,756</b> | <b>4,648</b> | <b>4,385</b> | <b>108</b> | <b>2.3</b> | <b>371</b> | <b>8.5</b> |
| <b>Fees and service expense</b>     | <b>1,061</b> | <b>1,058</b> | <b>1,011</b> | <b>3</b>   | <b>0.3</b> | <b>50</b>  | <b>4.9</b> |
| <b>Fees and Service Income, net</b> | <b>3,695</b> | <b>3,590</b> | <b>3,374</b> | <b>105</b> | <b>2.9</b> | <b>321</b> | <b>9.5</b> |

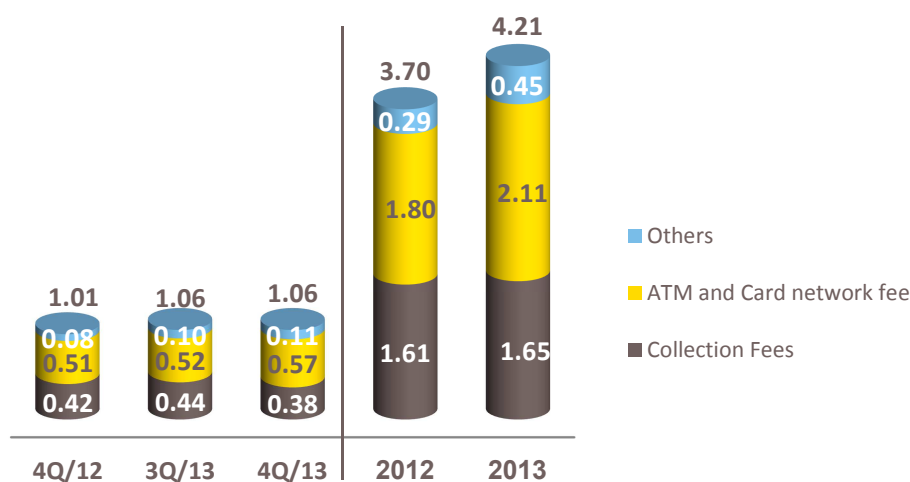
| Consolidated                        | YE<br>2013    | YE<br>2012    | Change YoY   |             |
|-------------------------------------|---------------|---------------|--------------|-------------|
|                                     |               |               | Baht mn      | %           |
| Acceptances, aval and guarantees    | 505           | 518           | (13)         | (2.5)       |
| Other fees and service income       | 18,261        | 15,916        | 2,345        | 14.7        |
| <b>Fees and service income</b>      | <b>18,766</b> | <b>16,434</b> | <b>2,332</b> | <b>14.2</b> |
| <b>Fees and service expense</b>     | <b>4,214</b>  | <b>3,699</b>  | <b>515</b>   | <b>13.9</b> |
| <b>Fees and Service Income, net</b> | <b>14,552</b> | <b>12,735</b> | <b>1,817</b> | <b>14.3</b> |

### Fees & Service Income Breakdown



## Fees & Service Expense

Unit: Baht Billion



### For the year ended December 31, 2013

Compared with the year 2012, net fees and service income grew strongly by Baht 1,817 million, or 14.3%, driven by the continued focus of the Krungsri Group in growing fees and our wealth and fund management franchises. Wealth & fund management and security fees recorded a solid growth of 64.4%, in part, attributed to the robust growth in assets under management and capital market conditions, particularly in the 1H/13. Fees from the card business improved markedly at 17.3%, while the bancassurance and auto hire purchase fees also grew 16.3% and 15.5%, respectively, in 2013. Fees and service expense increased 13.9%, mainly due to an increase in variable expenses relating to the fee growth in the card business and wealth & fund management.

### For the fourth quarter ended December 31, 2013

Net fees and service income increased 2.9% quarter-on-quarter, driven by an increase in the card business and wealth & fund management fees, largely attributed to holiday spending and year-end purchases of Long Term Equity Funds (LTF), Retirement Mutual Funds (RMF) and life insurance products.

On a year-on-year basis, net fees and service income increased 9.5%, driven by an increase in fees from wealth & fund management and security fees (an increase of 29.1%), bancassurance (an increase of 28.2%), and card businesses (an increase of 14.8%).

## 2.3 Non-interest and Non-fees Income

| Consolidated                                                   | 4Q/13        | 3Q/13        | 4Q/12        | Change QoQ |             | Change YoY   |              |
|----------------------------------------------------------------|--------------|--------------|--------------|------------|-------------|--------------|--------------|
|                                                                |              |              |              | Baht mn    | %           | Baht mn      | %            |
| Gains (losses) on trading and foreign exchange transactions    | 354          | 382          | 369          | (28)       | (7.3)       | (15)         | (4.1)        |
| Gains (losses) on investments                                  | 364          | 73           | 189          | 291        | 398.6       | 175          | 92.6         |
| Share of profit (loss) from investment for using equity method | (42)         | 49           | 48           | (91)       | (185.7)     | (90)         | (187.5)      |
| Bad debt recoveries                                            | 824          | 822          | 830          | 2          | 0.2         | (6)          | (0.7)        |
| Other operating income                                         | 721          | 418          | 992          | 303        | 72.5        | (271)        | (27.3)       |
| <b>Total Non-interest and Non-fees Income</b>                  | <b>2,221</b> | <b>1,744</b> | <b>2,428</b> | <b>477</b> | <b>27.4</b> | <b>(207)</b> | <b>(8.5)</b> |

| Consolidated                                                   | YE           | YE           | Change YoY |            |
|----------------------------------------------------------------|--------------|--------------|------------|------------|
|                                                                | 2013         | 2012         | Baht mn    | %          |
| Gains (losses) on trading and foreign exchange transactions    | 1,564        | 1,542        | 22         | 1.4        |
| Gains (losses) on investments                                  | 754          | 800          | (46)       | (5.8)      |
| Share of profit (loss) from investment for using equity method | 112          | 177          | (65)       | (36.7)     |
| Bad debt recoveries                                            | 3,879        | 3,178        | 701        | 22.1       |
| Other operating income                                         | 2,701        | 2,804        | (103)      | (3.7)      |
| <b>Total Non-interest and Non-fees Income</b>                  | <b>9,010</b> | <b>8,501</b> | <b>509</b> | <b>6.0</b> |

### For the year ended December 31, 2013

Non-interest and non-fees income increased by Baht 509 million, or 6%, compared to 2012, driven mainly by an increase in bad debt recoveries income of Baht 701 million, largely attributed to the income recovered from the Dubai World Group Finance Limited's account of Baht 550 million recognized in 2Q/13.

### For the fourth quarter ended December 31, 2013

On a quarter-on-quarter basis, non-interest and non-fees income increased by Baht 477 million, or 27.4%, driven by an increase in other operating income of Baht 303 million, largely driven by gains on properties for sales of Baht 265 million, and gains on investment of Baht 291 million, largely driven by the realized gains from the sale of 172 million units of Vayupak Fund 1.

Non-interest and non-fees income decreased by Baht 207 million, or 8.5%, compared to 4Q/12, driven primarily by decreases in income related to non-performing asset sales.

## 2.4 Other Operating Expenses

| Consolidated                          | 4Q/13        | 3Q/13        | 4Q/12        | Change QoQ |            | Change YoY |            |
|---------------------------------------|--------------|--------------|--------------|------------|------------|------------|------------|
|                                       |              |              |              | Baht mn    | %          | Baht mn    | %          |
| Employee's expenses                   | 3,793        | 3,769        | 3,880        | 24         | 0.6        | (87)       | (2.2)      |
| Premises and equipment expenses       | 1,478        | 1,444        | 1,489        | 34         | 2.4        | (11)       | (0.7)      |
| Taxes and duties                      | 606          | 550          | 498          | 56         | 10.2       | 108        | 21.7       |
| Directors' remuneration               | 9            | 9            | 9            | 0          | 0.0        | 0          | 0.0        |
| Other expenses                        | 3,290        | 2,703        | 2,543        | 587        | 21.7       | 747        | 29.4       |
| <b>Total Other Operating Expenses</b> | <b>9,176</b> | <b>8,475</b> | <b>8,419</b> | <b>701</b> | <b>8.3</b> | <b>757</b> | <b>9.0</b> |

| Consolidated                          | YE            | YE            | Change YoY   |            |
|---------------------------------------|---------------|---------------|--------------|------------|
|                                       | 2013          | 2012          | Baht mn      | %          |
| Employee's expenses                   | 15,156        | 13,966        | 1,190        | 8.5        |
| Premises and equipment expenses       | 5,809         | 5,514         | 295          | 5.4        |
| Taxes and duties                      | 2,221         | 2,057         | 164          | 8.0        |
| Directors' remuneration               | 35            | 34            | 1            | 2.9        |
| Other expenses                        | 10,373        | 9,227         | 1,146        | 12.4       |
| <b>Total Other Operating Expenses</b> | <b>33,594</b> | <b>30,798</b> | <b>2,796</b> | <b>9.1</b> |

### For the year ended December 31, 2013

Mirroring higher business volume and revenue, other operating expenses increased by Baht 2,796 million, or 9.1% driven by an increase in employee expenses and other expenses. Employee expenses increased by Baht 1,190 million, or 8.5%, mainly due to a higher number of employees and annual merit increases. At the end of 2013, Krungsri's workforce totaled 19,471, representing an increase of 1,181, or 6.5%, from 2012.

The notable increase in headcount reflected both our robust business expansion and commitment to customer service and customer relationship management (CRM) undertakings. This customer-centric focus yielded positive results, with the average number of products held per customer rising from 2.8 in 2012 to 3 as of October 2013. Furthermore, our customer satisfaction score -- Net Promoter Score (NPS) -- rose to 50 in November 2013.

The increase in premises and equipment expenses of Baht 295 million, or 5.4%, was driven by an increase in depreciation expenses of fixed assets and IT service expenses. In particular, the installation of 452 ATM machines over the last 12 months enhanced our service channels and provided greater convenience to customers. Correspondingly, the volume of transactions for both financial transactions and electronic payments via ATMs and online channels for Krungsri Group expanded significantly.

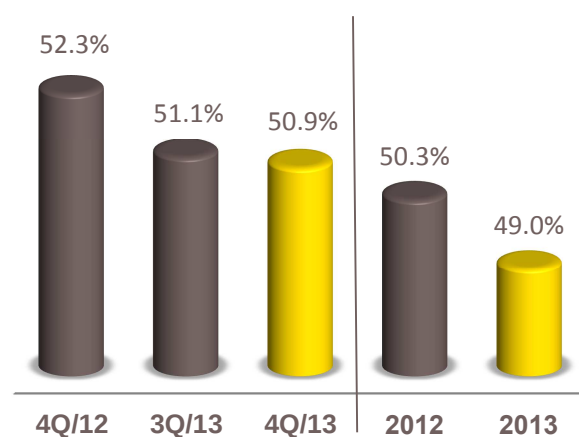
The increase in other expenses of Baht 1,146 million, or 12.4%, was mainly due to an increase in reserve for contingent liabilities of Baht 961 million and reserve for impairment loss on other assets of Baht 627 million, offset by a reversal of reserve on TAMC totaling Baht 1,074 million in 2Q/13.

At the end of 2013, our domestic branches have grown to 610 and our ATM and EDC networks have increased to 4,730 and 28,117 machines, respectively.

#### For the fourth quarter ended December 31, 2013

On a quarter-on-quarter basis, other operating expenses increased by Baht 701 million, or 8.3%, driven by other expenses of Baht 587 million, or 21.7%, mainly due to an increase in reserve for contingent liabilities of Baht 133 million and reserve for impairment loss on other asset of Baht 138 million.

#### Cost to Income Ratio



In 2013, the cost-to-income ratio stood at 49.0%, improving from 50.3% in 2012.

## 2.5 Impairment loss of loans and debt securities

| Consolidated                                             | 4Q/13        | 3Q/13        | 4Q/12        | Change QoQ   |             | Change YoY   |             |
|----------------------------------------------------------|--------------|--------------|--------------|--------------|-------------|--------------|-------------|
|                                                          |              |              |              | Baht mn      | %           | Baht mn      | %           |
| Impairment loss on debt instrument                       | 0            | (27)         | 0            | 27           | 100.0       | 0            | 0.0         |
| Bad Debt and Doubtful Accounts                           | 4,401        | 1,984        | 2,729        | 2,417        | 121.8       | 1,672        | 61.3        |
| Loss on Debt Restructuring                               | 289          | 1,192        | 169          | (903)        | (75.8)      | 120          | 71.0        |
| <b>Total impairment loss of loan and debt securities</b> | <b>4,690</b> | <b>3,149</b> | <b>2,898</b> | <b>1,541</b> | <b>48.9</b> | <b>1,792</b> | <b>61.8</b> |

| Consolidated                                             | YE 2013       | YE 2012       | Change YoY   |             |
|----------------------------------------------------------|---------------|---------------|--------------|-------------|
|                                                          |               |               | Baht mn      | %           |
| Impairment loss on debt instrument                       | (27)          | 41            | (68)         | (165.9)     |
| Bad Debt and Doubtful Accounts                           | 15,274        | 10,355        | 4,919        | 47.5        |
| Loss on Debt Restructuring                               | 1,579         | 989           | 590          | 59.7        |
| <b>Total impairment loss of loan and debt securities</b> | <b>16,826</b> | <b>11,385</b> | <b>5,441</b> | <b>47.8</b> |

Krungsri undertook the prudent step of posting an additional provision of Baht 2,552 million in June as countercyclical resource in the event of a potential deterioration in economic conditions. Following the provision of the prudential surplus reserve, loan loss provisions in 2013 amounted to Baht 16,826 million, an increase of Baht 5,441 million, or 47.8%, from the prior year.

Before the countercyclical resource recorded in June, loan loss provisions amounted to Baht 14,274 million, representing an increase of 25.4% compared to 2012, corresponding to the acceleration in loan growth experienced in 2013, the income from the restructuring of one corporate account for Baht 517 million which was conservatively posted as a provision increase in 4Q/13, and an increase in NPLs by commercial accounts of our leasing subsidiary and the used car segment.

On a quarter-on-quarter basis, loan loss provisions in the fourth quarter amounted to Baht 4,690 million, an increase of Baht 1,541 million, or 48.9%, from the previous quarter, corresponding to the acceleration in loan growth experienced in 4Q/13 and the special mention classifications of commercial accounts.

As of December 31, 2013, our total provision stood at Baht 37,026 million, with an excess provision over Bank of Thailand's reserving requirements of Baht 14,403 million, or 163.7%. The loan loss coverage ratio recorded at 141.7%.

### 3. Financial Status

#### 3.1 Financial Position

| Consolidated                                          | As at<br>Dec. 31, 13 | As at<br>Sep. 30, 13 | As at<br>Dec. 31, 12 | Change from<br>Sep. 30, 13 |            | Change from<br>Dec. 31, 12 |             |
|-------------------------------------------------------|----------------------|----------------------|----------------------|----------------------------|------------|----------------------------|-------------|
|                                                       |                      |                      |                      | Baht mn                    | %          | Baht mn                    | %           |
| <b>ASSETS</b>                                         |                      |                      |                      |                            |            |                            |             |
| Cash                                                  | 28,216               | 23,818               | 25,079               | 4,398                      | 18.5       | 3,137                      | 12.5        |
| Interbank and money market items, net                 | 87,027               | 88,003               | 79,390               | (976)                      | (1.1)      | 7,637                      | 9.6         |
| Investments, net                                      | 73,274               | 83,385               | 78,302               | (10,111)                   | (12.1)     | (5,028)                    | (6.4)       |
| Investments in subsidiaries and<br>associates, net    | 1,059                | 1,101                | 947                  | (42)                       | (3.8)      | 112                        | 11.8        |
| Loans to customers                                    | 987,138              | 934,187              | 869,382              | 52,951                     | 5.7        | 117,756                    | 13.5        |
| Accrued interest receivable                           | 2,648                | 2,465                | 2,257                | 183                        | 7.4        | 391                        | 17.3        |
| Deferred revenue                                      | (44,511)             | (44,980)             | (39,374)             | 469                        | 1.0        | (5,137)                    | (13.0)      |
| Allowance for doubtful accounts                       | (35,307)             | (34,173)             | (30,306)             | (1,134)                    | (3.3)      | (5,001)                    | (16.5)      |
| Revaluation allowance for debt<br>restructuring       | (1,520)              | (1,481)              | (723)                | (39)                       | (2.6)      | (797)                      | (110.2)     |
| Properties for sale, net                              | 7,714                | 8,462                | 9,452                | (748)                      | (8.8)      | (1,738)                    | (18.4)      |
| Others                                                | 75,996               | 84,380               | 77,560               | (8,384)                    | (9.9)      | (1,564)                    | (2.0)       |
| <b>TOTAL ASSETS</b>                                   | <b>1,181,734</b>     | <b>1,145,167</b>     | <b>1,071,966</b>     | <b>36,567</b>              | <b>3.2</b> | <b>109,768</b>             | <b>10.2</b> |
| <b>LIABILITIES AND SHAREHOLDERS' EQUITY</b>           |                      |                      |                      |                            |            |                            |             |
| Deposits                                              | 764,050              | 736,439              | 687,159              | 27,611                     | 3.7        | 76,891                     | 11.2        |
| Interbank and money market items, net                 | 55,497               | 63,501               | 48,821               | (8,004)                    | (12.6)     | 6,676                      | 13.7        |
| Debt issued and borrowings                            | 174,605              | 151,862              | 154,629              | 22,743                     | 15.0       | 19,976                     | 12.9        |
| Others                                                | 63,782               | 72,780               | 67,870               | (8,998)                    | (12.4)     | (4,088)                    | (6.0)       |
| <b>TOTAL LIABILITIES</b>                              | <b>1,057,934</b>     | <b>1,024,582</b>     | <b>958,479</b>       | <b>33,352</b>              | <b>3.3</b> | <b>99,455</b>              | <b>10.4</b> |
| Issued and paid-up share capital                      | 60,741               | 60,741               | 60,741               | 0                          | 0.0        | 0                          | 0.0         |
| Retained earning                                      | 42,405               | 38,961               | 32,796               | 3,444                      | 8.8        | 9,609                      | 29.3        |
| Others                                                | 20,654               | 20,883               | 19,950               | (229)                      | (1.1)      | 704                        | 3.5         |
| <b>TOTAL SHAREHOLDERS' EQUITY</b>                     | <b>123,800</b>       | <b>120,585</b>       | <b>113,487</b>       | <b>3,215</b>               | <b>2.7</b> | <b>10,313</b>              | <b>9.1</b>  |
| <b>TOTAL LIABILITIES AND<br/>SHAREHOLDERS' EQUITY</b> | <b>1,181,734</b>     | <b>1,145,167</b>     | <b>1,071,966</b>     | <b>36,567</b>              | <b>3.2</b> | <b>109,768</b>             | <b>10.2</b> |
| <b>Book value per share (Baht)</b>                    | <b>20.38</b>         | <b>19.85</b>         | <b>18.68</b>         | <b>0.53</b>                | <b>2.7</b> | <b>1.70</b>                | <b>9.1</b>  |

As of December 31, 2013, assets stood at Baht 1,181,734 million, representing an increase of Baht 109,768 million, or 10.2%, from December 2012, largely attributed to a higher net loan volume of Baht 112,619 million, or 13.6%, and an increase in interbank and money market items of Baht 7,637 million, or 9.6%. Investments decreased 6.4%, or Baht 5,028 million, mainly from a decrease in investment in government securities.

On a quarter-on-quarter basis, assets grew by Baht 36,567 million, or 3.2%, largely attributed to a higher net loan volume of Baht 53,420 million, or 6.0%, offset by a decrease in investments of 12.1%, or Baht 10,111 million.

Liabilities grew 10.4%, or Baht 99,455 million. The growth in liabilities was driven by an increase in deposits of Baht 76,891 million, or 11.2%, mirroring the continuing robust demand by customers for our Big Bang products -- “Mee Tae Dai” and “Jad Hai” -- and the successful launch of time deposit products -- “9-month Step Up Time Deposit” on 28 March 2013 and “15-month Time Deposit” on 1 August 2013. Debt issued and borrowings increased 12.9%, or Baht 19,976 million, driven by an increase in debentures, while bills of exchange continued to decrease from the prior year.

On a quarter-on-quarter basis, liabilities grew 3.3%, or Baht 33,352 million, driven by growth in deposits of Baht 27,611 million, or 3.7%, mainly from time deposit and debt issued and borrowings of Baht 22,743 million, or 15.0%.

Total shareholders’ equity rose to Baht 123,800 million, an increase of Baht 10,313 million, or 9.1%, from December 2012. The increase was mainly due to equity holders’ net income of Baht 14,138 million in 2013, offset by interim dividends paid of Baht 4,859 million.

Book value per share as at December 31, 2013 increased 9.1% to Baht 20.38 from Baht 18.68 at the end of December 2012.

## 3.2 Loans to customers

### 3.2.1 Loans by segment

| Consolidated                      | Dec. 31, 13    | Sep. 30, 13    | Dec. 31, 12    | Change from<br>Sep. 30, 13 |            | Change from<br>Dec. 31, 12 |             |
|-----------------------------------|----------------|----------------|----------------|----------------------------|------------|----------------------------|-------------|
|                                   |                |                |                | Baht mn                    | %          | Baht mn                    | %           |
| Corporate                         | 243,593        | 214,694        | 211,914        | 28,899                     | 13.5       | 31,679                     | 14.9        |
| SMEs                              | 231,376        | 220,571        | 212,834        | 10,805                     | 4.9        | 18,542                     | 8.7         |
| Retail                            | 467,658        | 453,942        | 405,260        | 13,716                     | 3.0        | 62,398                     | 15.4        |
| - Hire purchase                   | 232,472        | 233,536        | 202,089        | (1,064)                    | (0.5)      | 30,383                     | 15.0        |
| - Housing                         | 120,571        | 114,787        | 103,080        | 5,784                      | 5.0        | 17,491                     | 17.0        |
| - Credit cards and personal loans | 114,615        | 105,619        | 100,091        | 8,996                      | 8.5        | 14,524                     | 14.5        |
| <b>Total *</b>                    | <b>942,627</b> | <b>889,207</b> | <b>830,008</b> | <b>53,420</b>              | <b>6.0</b> | <b>112,619</b>             | <b>13.6</b> |

\* Loans to customers net of deferred income

In 2013, total outstanding loans stood at Baht 942,627 million, an increase of Baht 112,619 million, or 13.6%, from the prior year. The robust loan growth in 2013 was broad-based across all customer segments, reflecting the Bank's strategy to diversify risks across our portfolio. The retail segment was the key contributor with balanced growth in auto loans, mortgages, credit cards and personal loans of 15.4%, followed by the corporate and SME segments which grew 14.9% and 8.7%, respectively.

Under the **retail segment**, auto hire purchase loans grew 15% from last year. Growth was more pronounced in 1H/13 at 13.5% underpinned by the completion of the government's first car program. In line with the industry trend, auto hire purchase loans contracted slightly by 0.5% in 4Q/13.

**Housing loans** grew strongly at 17% in 2013, and 5% in 4Q/13. This notable growth in housing loans was fuelled by robust homebuyer demand together with Krungsri's strategic shift in partnering with top developers and targeting a higher income segment of customers, which was adopted in early 2013.

**Credit cards and personal loans** expanded 14.5% in 2013, largely attributed to a strong growth of 8.5% recorded in 4Q/13. The growth in 4Q/13 was attributed to holiday spending together with the year-end purchases of life insurance, LTF and RMF supported by a robust growth in assets under management of our fund management subsidiary (Krungsri Asset Management – KSAM), particularly in the mutual fund segment.

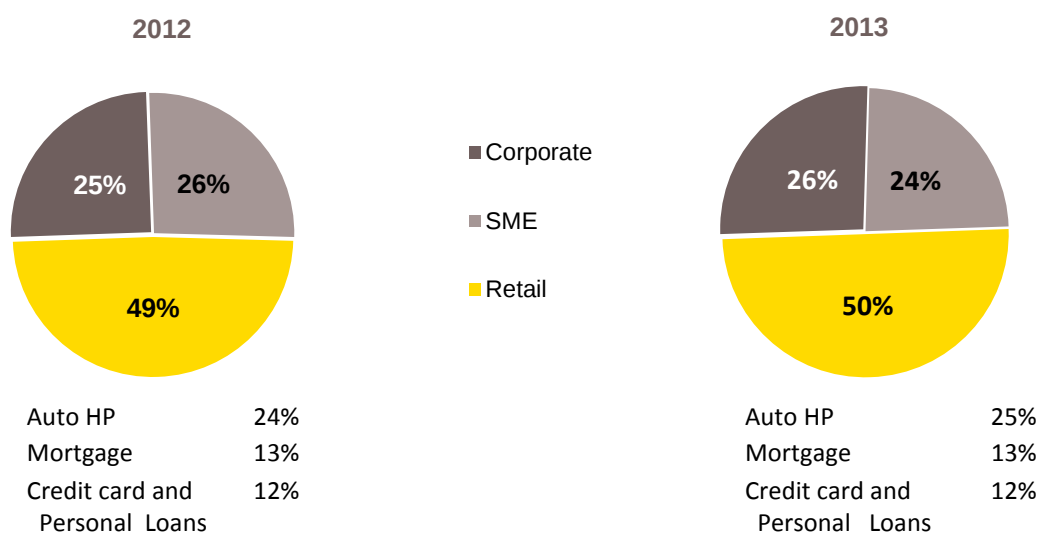
Meanwhile, the 14.9% growth achieved in the **corporate segment** was largely driven by the 13.5% growth attained in 4Q/13, underpinned by seasonal demand for working capital and trade financing requirements supported by our corporate banking's key growth strategy adopted on total financial solutions.

The **SME portfolio** grew at 8.7% in 2013, and 4.9% quarter-on-quarter. The growth was broadly observed in all SME segments – SME-Medium, SME-Small, and SME-Retail – with the highest contribution from the SME-Medium segment.

In sum, Krungsri Group delivered a solid performance in 2013 against the backdrop of a slowing economy caused by an easing of domestic demand, a weaker-than-expected global recovery, and delays in the government's planned infrastructure investments.

For 2014, the Thai operating environment will remain uncertain as we continue to face politico-economic and market challenges. Yet, we expect economic growth to recover from 2013, driven by stronger exports and domestic demand recovery in the second half of the year. Accordingly, the outlook for loan growth for the year remains moderately positive, and we project loan growth of 9% for 2014.

## Loan Composition



### 3.2.2 Loan classification and provision

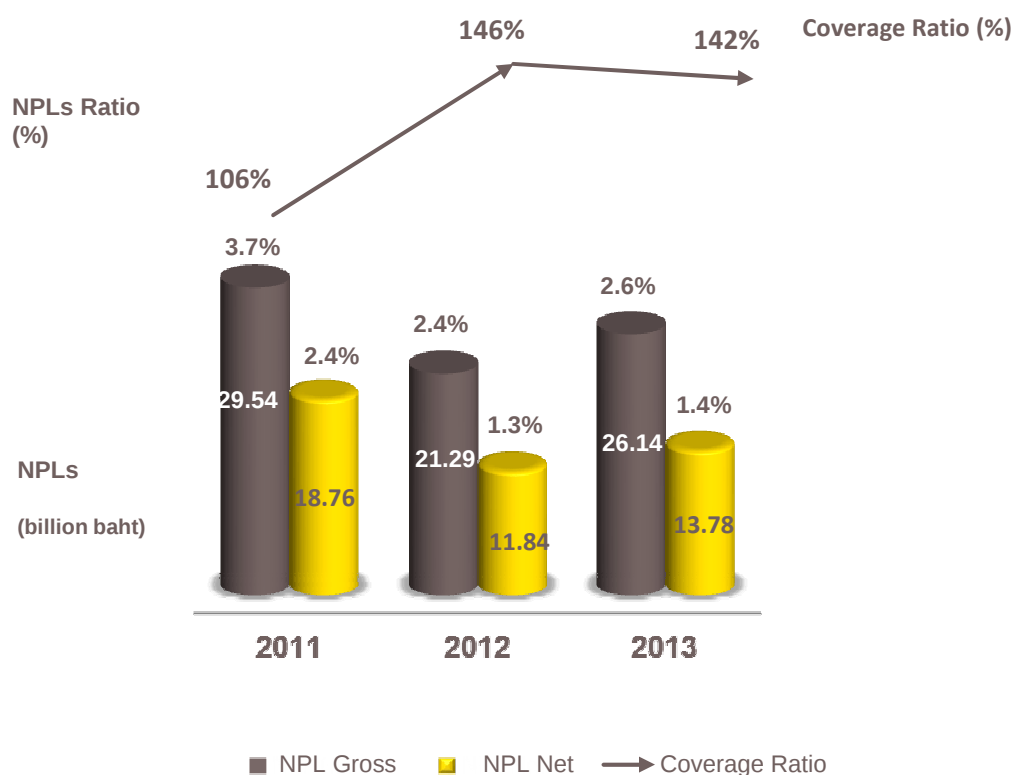
Unit : Baht mn

| Consolidated     | Dec. 31, 2013                               |               | Dec. 31, 2012                               |               | Change                                      |              |
|------------------|---------------------------------------------|---------------|---------------------------------------------|---------------|---------------------------------------------|--------------|
|                  | Loans and<br>Accrued Interest<br>Receivable | Provision     | Loans and<br>Accrued Interest<br>Receivable | Provision     | Loans and<br>Accrued Interest<br>Receivable | Provision    |
| Normal           | 883,380                                     | 5,435         | 786,545                                     | 7,205         | 96,835                                      | (1,770)      |
| Special mention  | 35,748                                      | 3,495         | 24,414                                      | 1,651         | 11,334                                      | 1,844        |
| Substandard      | 9,207                                       | 4,208         | 7,057                                       | 3,337         | 2,150                                       | 871          |
| Doubtful         | 11,014                                      | 5,296         | 5,207                                       | 2,142         | 5,807                                       | 3,154        |
| Doubtful of loss | 5,926                                       | 2,470         | 9,042                                       | 3,685         | (3,116)                                     | (1,215)      |
| <b>Total</b>     | <b>945,275</b>                              | <b>20,904</b> | <b>832,265</b>                              | <b>18,020</b> | <b>113,010</b>                              | <b>2,884</b> |
| Surplus Reserve  |                                             | 14,403        |                                             | 12,286        |                                             | 2,117        |
| <b>Total</b>     | <b>945,275</b>                              | <b>35,307</b> | <b>832,265</b>                              | <b>30,306</b> | <b>113,010</b>                              | <b>5,001</b> |

### 3.2.3 Non-performing loans

| Consolidated                 | Dec 31, 13    | Sep 30, 13    | Dec 31, 12    | Change from<br>Sep 30, 13 |              | Change from<br>Dec 31, 12 |              |
|------------------------------|---------------|---------------|---------------|---------------------------|--------------|---------------------------|--------------|
|                              |               |               |               | Baht mn                   | %            | Baht mn                   | %            |
| Non-Performing Loans (Net)   | 13,780        | 13,839        | 11,835        | (59)                      | (0.4)        | 1,945                     | 16.4         |
| Non-Performing Loans (Gross) | 26,138        | 25,092        | 21,292        | 1,046                     | 4.2          | 4,846                     | 22.8         |
| Loans loss reserves (LLR)    | 37,026        | 35,845        | 31,127        | 1,181                     | 3.3          | 5,899                     | 19.0         |
| <b>Coverage</b>              | <b>141.7%</b> | <b>142.9%</b> | <b>146.2%</b> | <b>(1.2%)</b>             | <b>(0.8)</b> | <b>(4.5%)</b>             | <b>(3.1)</b> |
| BOT Requirement              | 22,623        | 20,486        | 18,841        | 2,137                     | 10.4         | 3,782                     | 20.1         |
| <b>Actual / Required LLR</b> | <b>163.7%</b> | <b>175.0%</b> | <b>165.2%</b> | <b>(11.3%)</b>            | <b>(6.5)</b> | <b>(1.5%)</b>             | <b>(0.9)</b> |

#### NPLs and Coverage Ratio



As of December 31, 2013, gross NPLs increased Baht 1,046 million from September 2013 to Baht 26,138 million, driven largely by commercial accounts of our leasing subsidiary. The ratio of gross NPLs to total loans stood at 2.6%. Furthermore, Krungsri Group completed Baht 1,900 million in NPL sales to a third party in 4Q/13.

Total provisions stood at Baht 37,026 million, with an excess provision over Bank of Thailand requirements of Baht 14,403 million. Correspondingly, the actual provisioning ratio when compared to Bank of Thailand requirements stood at 163.7%; while the Group's coverage ratio was 141.7%.

### 3.3 Funding Structure

| Consolidated         | Dec. 31, 13    | Sep. 30, 13    | Dec. 31, 12    | Change from<br>Sep. 30, 13 |              | Change from<br>Dec. 31, 12 |               |
|----------------------|----------------|----------------|----------------|----------------------------|--------------|----------------------------|---------------|
|                      |                |                |                | Baht mn                    | %            | Baht mn                    | %             |
| Current              | 19,470         | 19,572         | 18,646         | (102)                      | (0.5)        | 824                        | 4.4           |
| Savings              | 383,471        | 378,161        | 350,814        | 5,310                      | 1.4          | 32,657                     | 9.3           |
| Time                 | 361,109        | 338,706        | 317,699        | 22,403                     | 6.6          | 43,410                     | 13.7          |
| < 6 Months           | 133,061        | 131,575        | 147,053        | 1,486                      | 1.1          | (13,992)                   | (9.5)         |
| 6 Months - 1 Year    | 127,010        | 144,511        | 120,927        | (17,501)                   | (12.1)       | 6,083                      | 5.0           |
| > 1 Year             | 101,038        | 62,620         | 49,719         | 38,418                     | 61.4         | 51,319                     | 103.2         |
| <b>Total Deposit</b> | <b>764,050</b> | <b>736,439</b> | <b>687,159</b> | <b>27,611</b>              | <b>3.7</b>   | <b>76,891</b>              | <b>11.2</b>   |
| <b>B/E</b>           | <b>38,649</b>  | <b>39,121</b>  | <b>48,523</b>  | <b>(472)</b>               | <b>(1.2)</b> | <b>(9,874)</b>             | <b>(20.3)</b> |
| <b>Debenture</b>     | <b>101,053</b> | <b>77,836</b>  | <b>71,170</b>  | <b>23,217</b>              | <b>29.8</b>  | <b>29,883</b>              | <b>42.0</b>   |
| <b>Total Funding</b> | <b>903,752</b> | <b>853,396</b> | <b>806,852</b> | <b>50,356</b>              | <b>5.9</b>   | <b>96,900</b>              | <b>12.0</b>   |

As of December 31, 2013, overall funding for the Bank including deposits, bills of exchange and debentures increased Baht 96,900 million, or 12.0%, from December 2012.

Deposits totaled Baht 764,050 million, an increase of Baht 76,891 million, or 11.2%, from December 2012, mirroring the continued robust demand by customers for our Big Bang products -- “Mee Tae Dai” and “Jad Hai” -- and the successful launch of time deposit products -- “9-month Step Up Time Deposit” on 28 March 2013 and “15-month Time Deposit” on 1 August 2013. “Mee Tae Dai” balances exceeded Baht 165,000 million, while “Jad Hai” increased more than 450,000 accounts since the end of 2012.

As a result, the proportion of current and savings deposits (CASA) as a percentage of total deposits decreased slightly to 52.7%, compared to 53.8% as of December 2012.

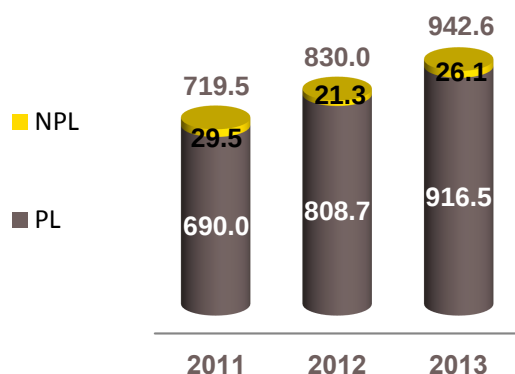
Bills of exchange totaled Baht 38,649 million, representing a decrease of Baht 9,874 million, or 20.3%, from December 2012.

Debentures stood at Baht 101,053 million as of December 2013. The increase of Baht 29,883 million, or 42.0%, from December 2012, was driven by issuances in support of our matched funding discipline.

Consequently, the loan to deposit ratio registered at 123%, and the loan to deposit plus bills of exchange and debentures ratio increased slightly to 104% from 103% at the end of last year.

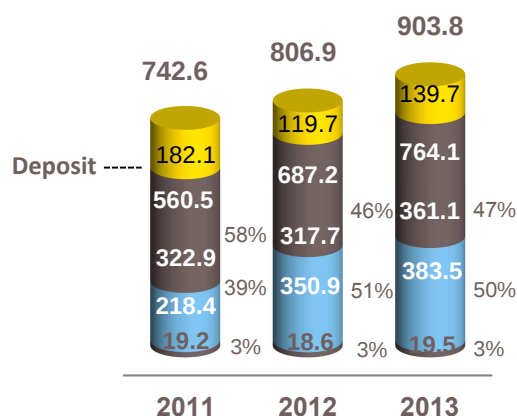
## Loans

Unit: Baht Billion



## Deposits + B/E + Debenture

Unit: Baht Billion



■ Current ■ Savings ■ Time ■ B/E + Debenture

|                   | 2011 | 2012 | 2013 |
|-------------------|------|------|------|
| L/D               | 128% | 121% | 123% |
| L/D+B/E+Debenture | 97%  | 103% | 104% |

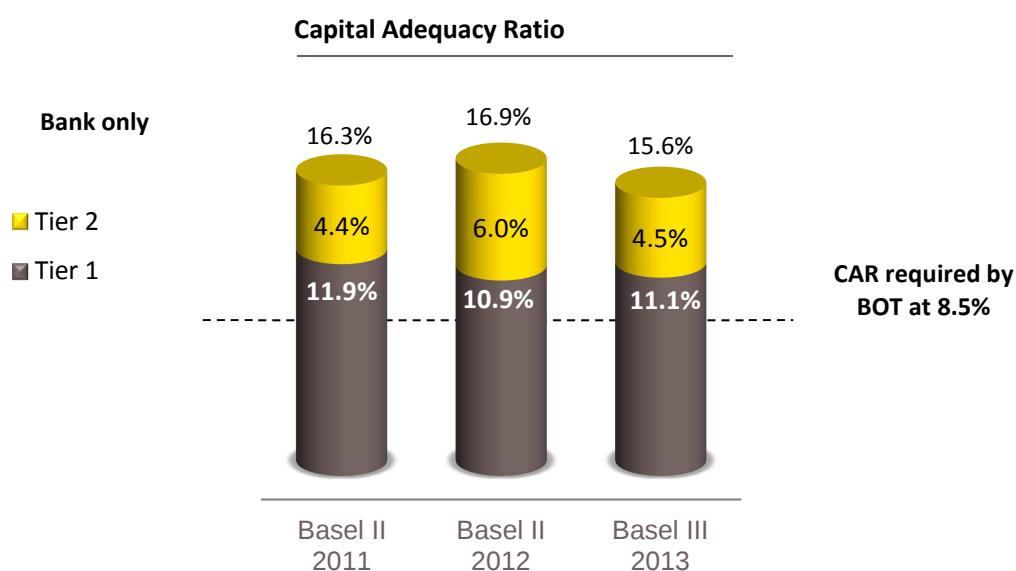
## 3.4 Contingencies

| Consolidated                           | Dec. 31, 13    | Sep. 30, 13    | Dec. 31, 12    | Change from<br>Sep. 30, 13 |            | Change from<br>Dec. 31, 12 |            |
|----------------------------------------|----------------|----------------|----------------|----------------------------|------------|----------------------------|------------|
|                                        |                |                |                | Baht mn                    | %          | Baht mn                    | %          |
| Avals to bills and Guarantees of loans | 1,315          | 1,472          | 1,067          | (157)                      | (10.7)     | 248                        | 23.2       |
| Liability under unmatured import bills | 1,559          | 1,368          | 1,548          | 191                        | 14.0       | 11                         | 0.7        |
| Letters of credit                      | 9,335          | 8,527          | 8,043          | 808                        | 9.5        | 1,292                      | 16.1       |
| Other contingencies                    | 102,337        | 101,620        | 94,727         | 717                        | 0.7        | 7,610                      | 8.0        |
| <b>Total</b>                           | <b>114,546</b> | <b>112,987</b> | <b>105,385</b> | <b>1,559</b>               | <b>1.4</b> | <b>9,161</b>               | <b>8.7</b> |

The Krungsri Group's contingencies as of December 31, 2013, totaled Baht 114,546 million, an increase of Baht 9,161 million, or 8.7%, from December 31, 2012. This increase was driven mainly by an increase in other contingencies and letters of credit of Baht 7,610 million and Baht 1,292 million, respectively.

### 3.5 Statutory Capital

Effective in January 2013, the BIS ratio is calculated under Basel III guidance as prescribed by the Bank of Thailand. As at December 31, 2013, the Bank's capital remained strong at Baht 131,206 million, equivalent to 15.6% of risk-weighted assets, with 11.1% in Tier 1 capital.



| Baht Billion  | 2011     | 2012     | 2013      |
|---------------|----------|----------|-----------|
|               | Basel II | Basel II | Basel III |
| Tier 1        | 80.84    | 81.75    | 93.61     |
| Tier 2        | 30.28    | 44.80    | 37.60     |
| Total Capital | 111.12   | 126.55   | 131.21    |

## 4. Credit Ratings

Following the successful completion of the Voluntary Tender Offer conducted by the Bank of Tokyo-Mitsubishi UFJ, Ltd.(BTMU), resulting in a majority stake of 72% in Krungsri, Moody's Investors Service and Standard & Poor's upgraded Krungsri ratings from "Baa2" to "Baa1" and from "BBB-" to "BBB+", respectively. Similarly, TRIS Ratings also took a positive action by upgrading the bank's rating from "AA-" to "AAA".

The Bank's credit ratings assigned by 1. Moody's Investors Service, 2. Standard & Poor's, 3. Fitch Ratings and 4. TRIS Rating as at December 31, 2013 are shown in the table below.

|                                                |                                                   |
|------------------------------------------------|---------------------------------------------------|
| <b>1. <u>Moody's Investors Service</u></b>     |                                                   |
| <b>Bank Deposits</b>                           |                                                   |
| - Long Term                                    | <b>Baa1</b>                                       |
| - Short Term                                   | <b>Prime-2</b>                                    |
| <b>Debt</b>                                    |                                                   |
| - Long Term -Senior Debt                       | <b>Baa1</b>                                       |
| <b>Debt and Deposit Rating Outlook</b>         | <b>Stable</b>                                     |
| <b>Bank Financial Strength Ratings</b>         | <b>D+</b>                                         |
| <b>Outlook</b>                                 | <b>Stable</b>                                     |
| <b>2. <u>Standard and Poor's</u></b>           |                                                   |
| <b>Issuer Credit Rating (ICR)</b>              |                                                   |
| - Long Term                                    | <b>BBB+</b>                                       |
| - Short Term                                   | <b>A-2</b>                                        |
| <b>Foreign Currency</b>                        |                                                   |
| - Long Term - Senior Debt                      | <b>BBB+</b>                                       |
| - Short Term                                   | <b>A-2</b>                                        |
| <b>Stand-alone Credit Profile (SACP)</b>       | <b>bb+</b>                                        |
| <b>Outlook</b>                                 | <b>Stable</b>                                     |
| <b>3. <u>Fitch Ratings</u></b>                 |                                                   |
| <b>International Rating (Foreign Currency)</b> |                                                   |
| - Long Term                                    | <b>BBB, placed on Rating Watch Positive</b>       |
| - Subordinated Debt                            | <b>BBB-</b>                                       |
| - Short Term                                   | <b>F3</b>                                         |
| - Viability Rating                             | <b>bbb</b>                                        |
| - Support                                      | <b>3</b>                                          |
| - Support Rating Floor                         | <b>BB+</b>                                        |
| - Outlook                                      | <b>Stable</b>                                     |
| <b>National Ratings</b>                        |                                                   |
| - Long Term – Debenture                        | <b>AA- (tha), placed on Rating Watch Positive</b> |
| - Subordinated Debt                            | <b>A+ (tha)</b>                                   |
| - Short Term                                   | <b>F1+ (tha)</b>                                  |
| - Outlook                                      | <b>Stable</b>                                     |

#### 4. TRIS Rating

##### National Ratings

|                  |        |
|------------------|--------|
| - Company Rating | AAA    |
| - Issue Rating   | AA+    |
| Outlook          | Stable |

### 5. 2014 Key Performance Targets

| Consolidated                     | 4Q/12             | 4Q/13             | 2012                | 2013                | 2013 Targets |   | 2014 Targets |
|----------------------------------|-------------------|-------------------|---------------------|---------------------|--------------|---|--------------|
| Loan Growth (Net)                | +46.1 bn<br>+5.9% | +53.4 bn<br>+6.0% | +110.5 bn<br>+15.4% | +112.6 bn<br>+13.6% | 12%+         | ✓ | ~ 9%         |
| NPLs Ratio                       | 2.39%             | 2.59%             | 2.39%               | 2.59%               | ~ 2.5%       | ✓ | ~ 2.5%       |
| Deposit Mix: Savings and Current | 54%               | 53%               | 54%                 | 53%                 | ~ 50%        | ✓ | ~ 50%        |
| Loan Mix : Retail                | 49%               | 50%               | 49%                 | 50%                 | 50%          | ✓ | n.d.         |
| L/D Ratio                        | 121%              | 123%              | 121%                | 123%                | n.d.         | ✓ | n.d.         |
| L/Deposit+Debentures+B/E         | 103%              | 104%              | 103%                | 104%                | 95-96%       | ~ | 100%         |
| NIM                              | 4.30%             | 4.53%             | 4.33%               | 4.37%               | 4.4%         | ✓ | ~ 4.2%       |
| Fee income growth (YoY)          | 26.0%             | 8.5%              | 18.8%               | 14.2%               | 15%          | ✓ | 12%+         |
| Cost to Income Ratio             | 52.28%            | 50.94%            | 50.33%              | 49.04%              | <48%         | ✓ | <49%         |
| Provisions                       | 143 bps           | 198 bps           | 137 bps             | 177 bps*            | 130 bps      | ~ | ~ 160 bps    |
| Loan Loss Coverage               | 146%              | 142%              | 146%                | 142%                | 150%         | ✓ | ~ 150%       |
| CAR (Bank Only)                  | 16.9%             | 15.6%             | 16.9%               | 15.6%               | n.d.         | ✓ | n.d.         |

\* Include one-time prudential surplus reserves of THB 2,552 mn. booked in 2Q/13

\*\* Bank only