

Financial Performance 1Q/2011 and Updated 2011 Targets

April 2011

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Key Financial Performance: Profitability

Earnings and Profitability for 1Q/11

Profitability Improvement

Net profit of Baht 2.8 billion; up 36% YoY and 25% QoQ

NIM Maintained

• NIM strong at 4.62%

Fees & Service Income

• Bancassurance driving fee growth

Cost to Income

Cost to Income in line with plan @ 53.7%

Investment

Reinvesting productivity gains

Provision Reduced

Provision expenses moving down to 167 bps



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Key Financial Performance: Asset Growth & NPL's

Improved Fundamentals

Loan Growth

• Performing loans growth of 1.8%, better than operating plan

Retail Business Performance

- Auto HP business growth well above plan
- Personal loan and credit card growth better than seasonal norm

Asset Quality Remained Solid

- NPL reduced by 4.4% to Baht 36.5 billion
- Coverage increased to 92%

Mobilization of Funding

- Expanding diversified funding base
- Overall funding up Baht 14.3 billion for 1Q/11 and Baht 57.8 billion YoY



Highlights on Changes and Key Items in Financials for 1Q/11

Effective 1st January 2011, Thai Accounting Standards reflect the following changes:



<u>ltems</u>	Change From	<mark>→ To</mark>	Impact to Ratio
Dividend Income	Interest Income	Other Operating Income	NIM 👢
Interest Accrued Income of IRS/CCS* in Banking Book	Non-Interest Income	Interest Income	NIM 👚 🎩
Net Interest Settlement of IRS/CCS* in Banking Book	Non-Interest Income/Expense	Interest Income/ Interest Expense	NIM 🔳
Contribution to Deposit Protection Agency	OPEX I	Interest Expense	NIM C/I
Dealer Commissions	OPEX	Interest Income	NIM C/I

Employee Benefits

- Day 1 impact to retained earnings of Baht 1,793 million
- Current period impact of Baht 58 million

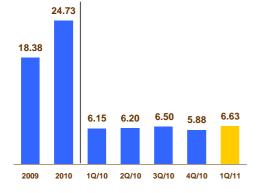


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Profitability Improvement

Consolidated (Baht Billion)

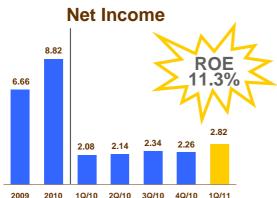
Profit before Provision and Tax



Growth YoY: +8%

QoQ: +13%

Core earnings momentum continues



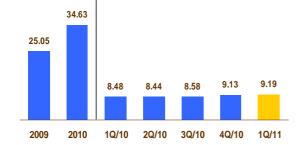
Growth YoY: +36%

QoQ: +25%

^{*} Interest rate swaps / Cross currency swaps

NIM Improvement

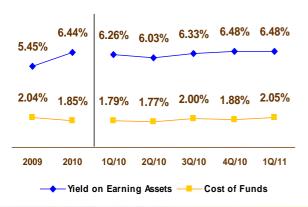
Consolidated (Baht Billion) Net Interest Income

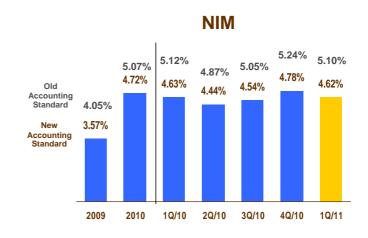


NIM remained strong despite higher interest rates.....

.... above **4.6%**





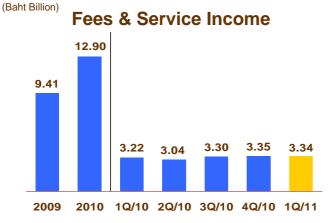


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Consolidated

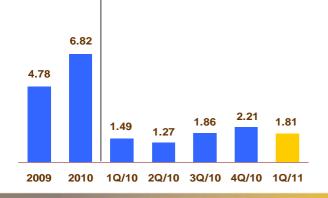
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Fees and Service Income



Higher Bancassurance revenue, credit card fees and auto revenues compensated for reduction in collection fees due to stronger portfolio quality

Non Interest and Non Fees Income



Reduction in QoQ resulted from CDO gain of Baht 0.7 billion realized in 4Q/10

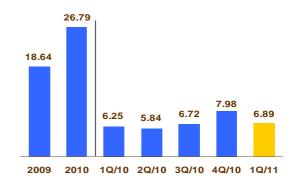
Cost to Income Under Control

Consolidated (Baht Billion)

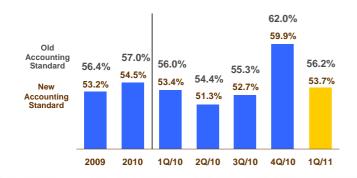
Fees and Services Expenses



Other Operating Expenses



Cost to Income Ratio



Cost to Income in line with target at 54%

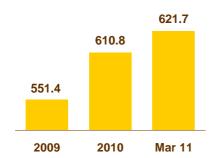


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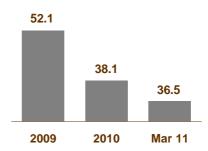
Loan Growth Momentum

Consolidated (Baht Billion)

Performing Loans



Non-performing Loans



Performing Loans grew

1.8% in 1Q/11

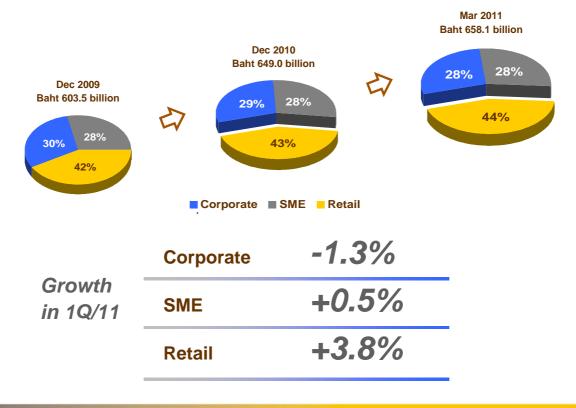
NPLs reduced 4.4%

Exploring further debt sales opportunities for 2H



Strong Loan Growth

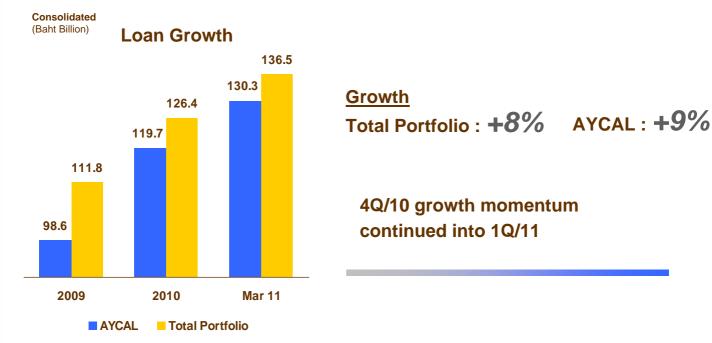
Diversified and Expanding Loan Portfolio



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Retail Business Performance: KRUNGSRI Auto

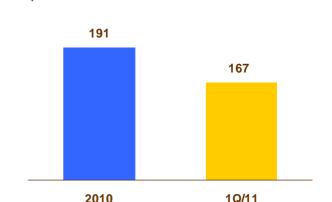


#1 in Used Car and Refinancing

#2 in Overall Auto Hire Purchase

Asset Quality Improvement Consolidated (Baht Billion) 8.1% 52.1 **NPL** sale 12.7 bn 5.4% 5.0% 38.1 5.2% 36.5 32.4 3.5% 3.2% 2009 Net NPLs Gross NPLs Coverage Ratio (%)

Declining Provision Changes



92 89 74 2009 2010 Mar 11 **NPLs** remained under control

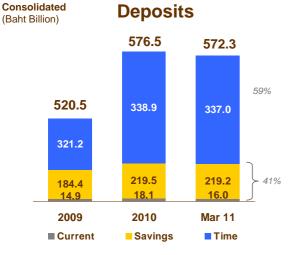
Coverage up to 92%

Provisions at 164% of BOT requirements

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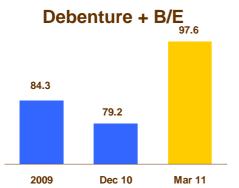
Funding Improvement

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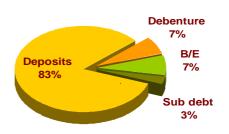


Diversifying funding sources to improve cost effectiveness

CASA portion at 41%



Funding Mix As of Mar 2011



Capital and Liquidity

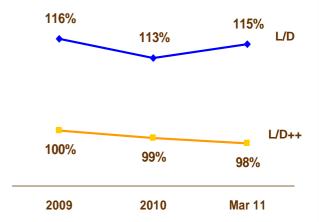
Strong Capital Base



Baht Billion	2009	Dec 10	Mar 11	
Tier 1	76.47	79.90	77.71	
Tier 2	17.27	29.78	30.05	
Total Capital	93.74	109.68	107.76	

Consolidated

Loan to Deposit



L/D++ : Loans to Deposits + Debentures + BE

Maintaining strong liquidity



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Adjustment in 2011 Key Performance Targets

Consolidated	1Q/10	4Q/10	1Q/11	Original Targets 2011	Updated Targets 2011	Updated Targets 2011 1/2
Loan Growth (Net)	+3.4 bn (+0.57%)	+37.5 bn (+6.1%)	+9.2 bn (+1.4%)	n.a	n.a.	n.a.
PL Growth	+5.0 bn (+0.9%)	+44.1 bn (+7.8%)	+10.9 bn (+1.8%)	8%	11%	11%
NPLs	50.5 bn	38.1 bn	36.5 bn	38 bn	35 bn	35 bn
NPL Movement	-1.6 bn (-3.0%)	-6.6 bn (-14.7%)	-1.7 bn (-4.4%)	n.a	-3.1 bn	-3.1 bn
Deposit Mix: Savings and Current	39%	41%	41%	45%	45%	45%
Loan Mix : Retail	42%	43%	44%	44%	44%	44%
L/D Ratio	114%	113%	115%	108%	110%	110%
L/Deposit+Debentures+B/E	98%	99%	98%	97%	97%	97%
NIM * (Old / New)	5.1% / 4.6%	5.2% / 4.8%	5.1% / 4.6%	4.75%	4.85-4.90%	4.38-4.44%
Fee income growth	70%	13%	4%	10%	12%	12%
Cost to Income Ratio * (Old / New)	56.01% / 53.4%	62.02% / 59.9%	56.2% / 53.7%	56%	56%	53%
Provisions	210 bps	194 bps	167 bps	160 bps	160 bps	160 bps
Loan Loss Coverage	79%	89%	92%	85-95%	90-95%	90-95%
CAR **	14.5%	15.8%	16.8%	n.a	n.a	n.a

^{/1} Old accounting standards

^{/2} New accounting standards

^{**} Bank only



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