

Preventive Measures and Guidelines for the Meeting

Due to the fact that the Annual General Meeting of Shareholders No.108 (the “Meeting”) will be held amidst the Coronavirus Disease 2019 (COVID-19) pandemic. For the sake of the shareholders’ health and safety, **the Bank encourages all shareholders to appoint the Bank's independent director as your proxy holder instead of attending the Meeting in person**, by placing completed proxy form and supporting documents into a business reply service envelope attached to the notification of the meeting and sending to the Corporate Secretary by **Friday, July 24, 2020**.

In this regard, any shareholder who wishes to watch live broadcast of the Meeting through electronic means, please inform your intention and email address to: shareholder@krungsri.com by **Friday, July 17, 2020**, and we will send details of live broadcast together with access instructions to you in due course. Those who have completed the registration process are able to watch the Meeting live broadcast on Thursday, July 30, 2020 from 14.00 hrs. until its adjournment.

As for shareholders or proxies who wish to attend the Meeting in person, please be informed that additional processes according to this Preventive Measures and Guidelines for the Meeting may cause a delay or any inconveniences on screening and registration for participation. All participants shall strictly adhere thereto in order to reduce infection risk to the participants and related parties and be in alignment with regulations and measures against COVID-19 pandemic prescribed by related government agencies and regulatory bodies.

Measures for the Meeting:

- Registration process (including seat number) starts from 12.00 hrs. and the multipurpose conference room opens at 13.00 hrs.
- Any kind of foods, snacks, beverages, and souvenirs are not provided. It is prohibited to consume your own foods or beverages in the Meeting area on 9th floor. The Bank will refrain from distributing printed Annual Report 2019 in order to reduce the risk of contacting with other people.
- Seats in the multipurpose conference room with prescribed distance are limited. In the event that all seats in such room are fully occupied, another reserve room on canteen area, 9th floor (25 seats) will be opened with CCTV linkage from the main room. The seat numbers for both rooms will only be given to those express their intention to participate in the Meeting and by sequence of registration. All participants shall strictly sit at the designated room and seat number. After all seats of both locations are fully occupied, extra seats and standing are not allowed.
- All people in the Meeting area are required to wear a face mask or fabric mask at all times. Restricted distance shall maintain at document checkpoint, registration counter as well as other waiting areas, seats and aisles in the meeting room according to prescribed measures.
- The duration for the meeting will not exceed 2 hours and it will be conducted concisely in each agenda.
- Microphone is not available for asking questions in the meeting room, any participant who wishes to ask question shall submit a written one to the Corporate Secretary. As for the questions that have not been responded in the meeting, they will be summarized and incorporated as an attachment to the minutes of the meeting.
- For the sake of cleanliness and to reduce the transmission of germs, alcohol-based gel and disease preventive guidelines posters for all participants’ information will be prepared. Cleaning of high-touch surfaces will be made at least every 2 hours in common areas e.g. lift buttons, handrails, chair backs, tables as well as sanitary ware and surfaces in toilets.

Protocols for participants:

- At the entrance to the Bank's Head Office on G floor, all participants must go through temperature-checking process, participant whose body temperature exceeds 37.5 degree Celsius, or has one of respiratory symptoms e.g. fever, cough, sore throat, runny nose, Anosmia, difficult breathing, please be informed that entry into the Bank's premises are not permitted and he/she is able to appoint the Bank's independent director as proxy instead.
- Before entering the meeting area on 9th floor, all participants are requested to check in by scanning QR Code (On platform "Thai Chana") or registering via the Bank's registration system and submit the COVID-19 Screening Questionnaire that completely filled with true information and affixed signature to the officer at the screening point on 9th floor.
- Only participants with seat number and passed temperature-checking process (temperature not exceed 37.5 degree Celsius) in front of the meeting room, will be given a sticker indicating that he/she has already gone through the screening process. Also, all participants are required to put on sticker as a proof and wear the face mask or fabric mask while being in the meeting room at all times.
- All participants must comply with hygienic practices by frequently washing your hands with water and soap or alcohol-based gel provided by the Bank at various service points on 9th floor.
- In case any participant doubts that he/she is sick or notices that other participant is sick, please contact the officer at the COVID-19 screening point in front of the meeting room immediately to get advice for diagnosis process and to be separated from other people.
- Before leaving the meeting area on 9th floor, all participants are requested to check out by scanning QR Code (On platform "Thai Chana") or via the Bank's registration system.

However, should there be any changes regarding the COVID-19 situation or additional measures from related government agencies or regulatory bodies, the Bank will disseminate through the SET's disclosure system and the Bank's website: www.krungsri.com without delay.