ข่าว / Press Release

krungsri กรุงศรี

A member of MUFG a global financial group

75th Anniversary

Krungsri launches pre-emptive measures for COVID-19 prevention, suspending currency exchange services at branches, FX booths, on a temporary basis

Bangkok (13 March 2020) – **Krungsri** (Bank of Ayudhya PCL) introduces proactive measures in preventing the spread of the Coronavirus Disease 2019 (COVID-19) taking into account the safety of all customers, employees, and visitors. The Bank, therefore, temporarily suspends its currency exchange services at all branches and forex booths nationwide, starting 13 March 2020, at 13.00 hrs. The suspension of the service will continue until the situation of the COVID-19 epidemic will improve. In this regard, customers may continue to use the Bank's forex services by applying for the Krungsri Boarding Card service via Krungsri Mobile App (KMA) for convenient, speedy, and safe transactions.

The Bank's employees working at all forex booths are instructed to self-quarantine at home for 14 days.

Krungsri emphasizes its strict preventive measures imposed in accordance with prevention guidelines of the Department of Disease Control, the Ministry of Public Health. Regular cleaning and disinfection procedures have been strictly carried out in all high-touch surfaces and areas that could be easily exposed to the contagious virus, taking into consideration safe and hygienic services for customers, employees, and visitors.

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About Krungsri

Krungsri (Bank of Ayudhya PCL and its group companies) is the fifth largest financial group in Thailand in terms of assets, loans, and deposits, and one of Thailand's five Domestic Systemically Important Banks (D-SIBs) with 75 years of history in the country. Krungsri is a strategic member of the Mitsubishi UFJ Financial Group (MUFG), Japan's largest financial group and one of the world's largest financial organizations. Krungsri provides a comprehensive range of banking, consumer finance, investment, asset management, and other financial products and services to individual consumers, SMEs, and large corporations through 690 branches (650 Banking Branches and 40 Auto Business Branches) and over 34,902 service outlets nationwide. The Krungsri Group is the largest card issuer in Thailand with 9.1 million credit cards, sales finance, and personal loan accounts in its portfolio; a major automobile financing service provider (Krungsri Auto); one of the fastest growing asset management companies (Krungsri Asset Management); and a pioneer in microfinance (Ngern Tid Lor).

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Krungsri is strongly committed to the highest level of integrity in conducting its business. All Krungsri Group companies have been awarded accreditation from the Private Sector Collective Action Coalition Against Corruption (CAC) in collaboration with industry peers and stakeholders on a zero tolerance approach to corruption.

About MUFG (Mitsubishi UFJ Financial Group, Inc.)

Mitsubishi UFJ Financial Group, Inc. (MUFG) is one of the world's leading financial groups. Headquartered in Tokyo with over 360 years of history, MUFG is a global network with over 3,000 offices in more than 50 markets. The Group has over 180,000 employees, and offers services including commercial banking, trust banking, securities, credit cards, consumer finance, asset management, and leasing. The Group aims to "be the world's most trusted financial group" through close collaboration among our operating companies and flexibly respond to all of the financial needs of our customers, serving society, and fostering shared and sustainable growth for a better world. MUFG's shares trade on the Tokyo, Nagoya, and New York stock exchanges. For more information, visit https://www.mufg.jp/english.

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